

EWU Libraries by the Numbers Summary - 2024-2025

202,637 people entered JFK Library.

Provided assistance **11,619** times at main service desks.

Circulation Desk	5,976
Equipment Checkout Desk	2,501
Reference Desk	3,140

Use of Online Resources

Articles Requested via Interlibrary Loan (ILL)	1,564
Database Citations and Full Text Downloaded	638,193
Database Searches	2,695,802
Digital Commons Downloads	351,789
eBook Items Downloaded	301,922
eJournal Articles Downloaded	241,500
Kanopy Streaming Videos Watched	6,014
Library Catalog Basic or Advanced Searches	276,432
Link Resolver "Check for Full Text" Requests	623,810
Multimedia Item Views (Less Kanopy)	11,396
Views of Online Research Guides	100,826

Use of Physical Items

Books/DVDs Checkouts	6,540
Books/DVDs Requested from Other Libraries (Summit & ILL)	2,185
Equipment Checkouts (3-day and 7-day)	5,198
Kiosk Laptop Checkouts (4-hour)	3,066

384 bookings of reservable group study rooms.

328 library instruction sessions with **6227** in attendance.

Top 10 Departments & Number of Sessions

English Composition	95
Education	53
Social Work	29
Art	20
English	17
Psychology	14
History	11
Biology	11
Public Health	7
WAMS	6

805 Research Consultations

Archives & Special Collections	128
Curriculum Center	58
Library faculty member	579
Systems	40

Events & Displays

44 events held in JFK Library - highlights include:

- Cheney in Knots talk and book signing by cartoonist Colleen Frakes
- Chertok lecture "My-Gration" by Dr. Mark Finney
- Paws & Relax therapy dogs once per quarter

16 library materials displays - highlights include:

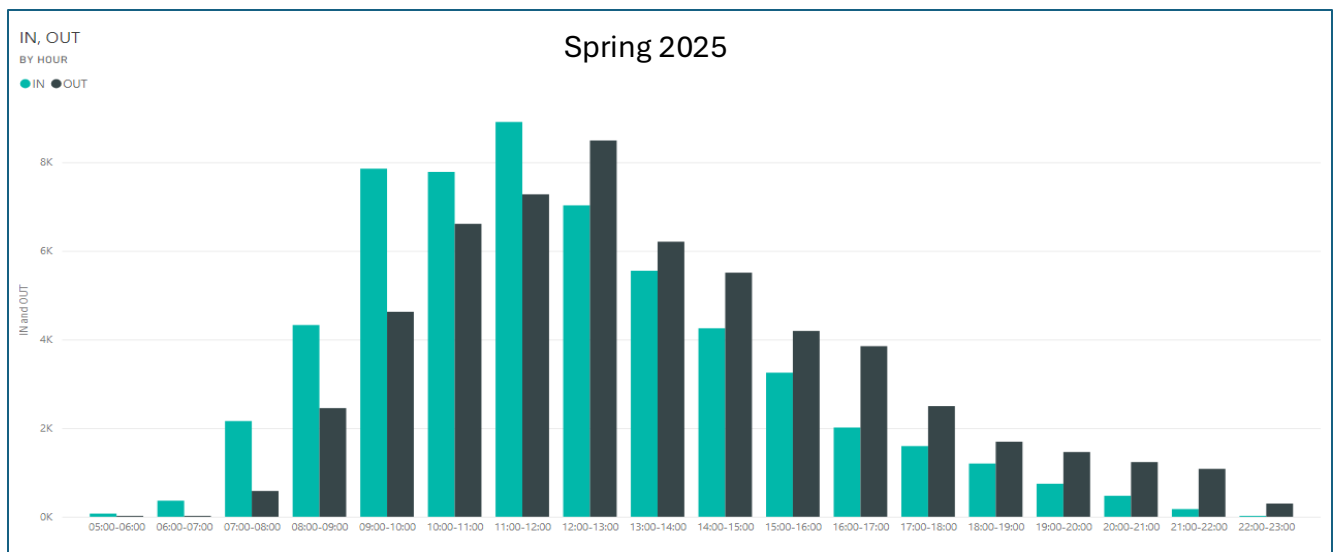
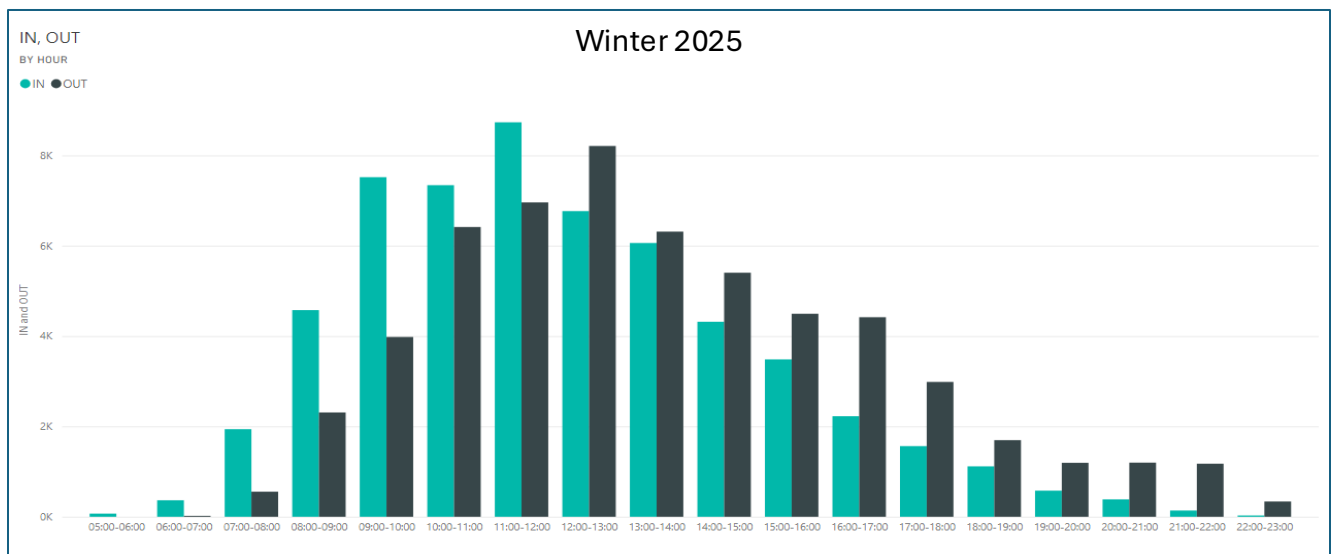
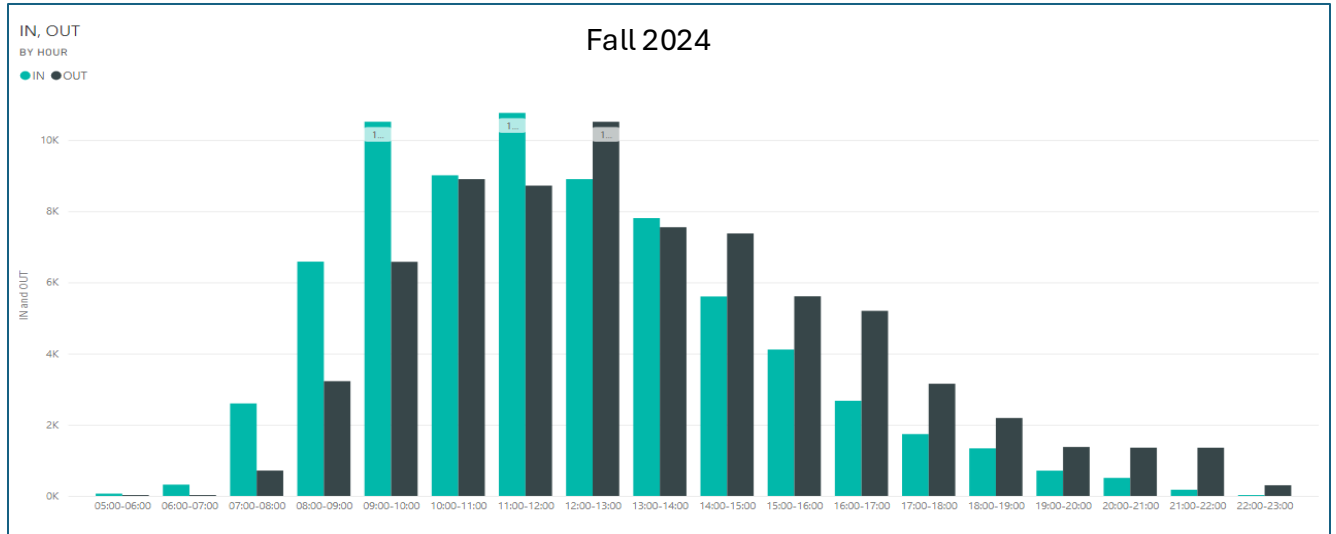
- DEI displays, from banned books to workplace diversity
- Displays for heritage months
- Veteran's Day & Memorial Day (with the Veteran's Center)

CHENEY IN KNOTS
 A Visit with Cartoonist Colleen Frakes
 Wed., May 21 | 2 pm - 3 pm
 JFK Library, AUX Classroom

REFRESHMENTS WILL BE SERVED.
 PART OF A SPECIAL SERIES!
 LEARN MORE ONLINE!

Made possible by EWU's
 College of Professional Programs,
 Libraries & Learning Commons,
 Spokane County Library District,
 & Cheney's Paperbound Books.

EWU Libraries 2024-2025 – Gate Count Trends

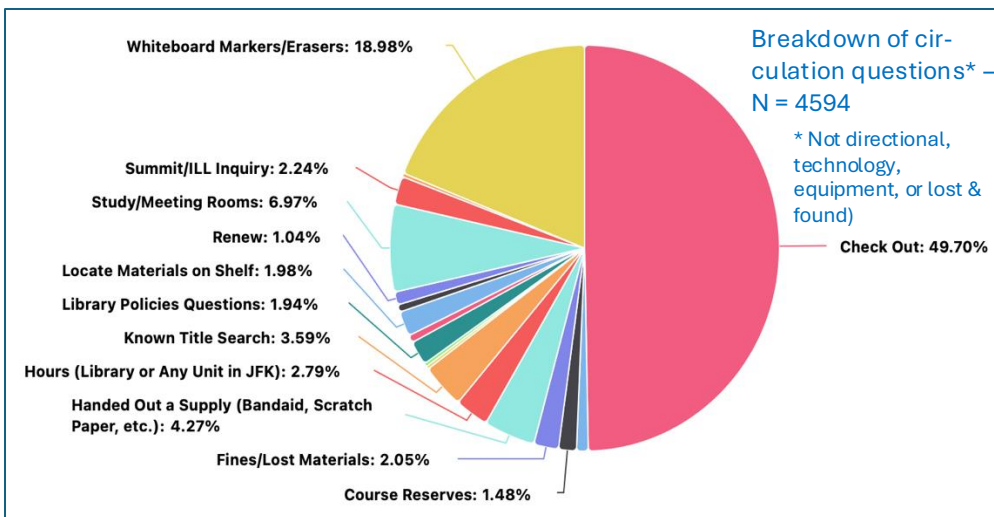


EWU Libraries 2024-2025 – Main Service Desks Details

At the **Circulation Desk**, we provided assistance **5,976** times.

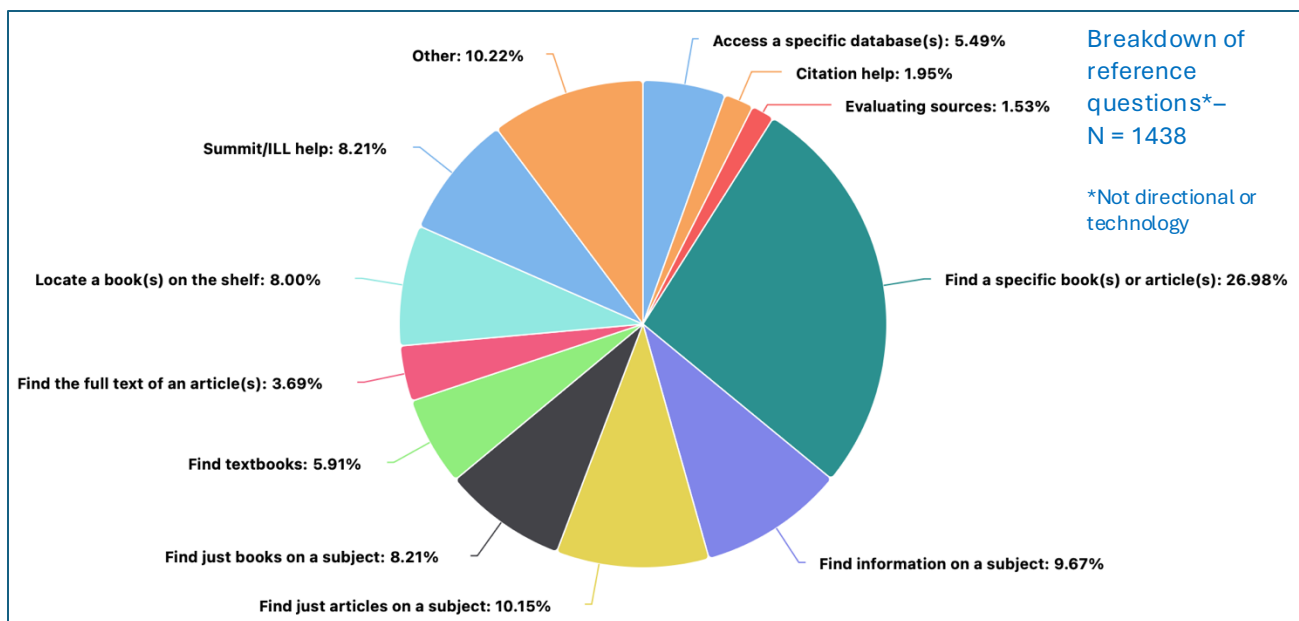
- 89.3% were students
- 7.2% were faculty/staff
- 3.5% were community users

At the **Equipment Checkout Desk**, we helped students **2501** times.



We answered **3,140** questions at the **Reference Desk**

- 81.8% walk-in, in person
- 12.7% virtual chat
- 3.5% email
- 2% phone



EWU Libraries 2024-2025 – Online Usage Details

Top 15 Databases & Detailed Views or Downloads

Database	Searches
Academic Search Ultimate	138,086
JSTOR	97,733
APA PsycInfo	44,649
ERIC	29,277
Education Research Complete	24,686
CINAHL Ultimate	19,992
APA PsycArticles	29,065
NewsBank News Collection	9,398
Scopus	7,169
Education Database	2,845
SPORTDiscus with Full Text	9,062
Business Source Complete	7,737
MEDLINE	7,304
SocINDEX with Full Text	6,783
America: History and Life with Full Text	5,298

Top 15 eJournals by Usage

eJournal	Usage
PLoS One	2,840
Journal of World History	2,718
The Reading Teacher	2,377
American Journal of Occupational Therapy	1,925
William and Mary Quarterly	1,848
Music Educators Journal	1,653
American Historical Review	1,641
Journal of Physical Education, Recreation & Dance	1,587
Research and Practice for Persons with Severe Disabilities	1,333
Delta Kappa Gamma Bulletin	1,060
Science	1,035
Review of Educational Research	1,033
Journal of Consulting and Clinical Psychology	957
Scientific Reports	910
Journal of Adolescent & Adult Literacy	881

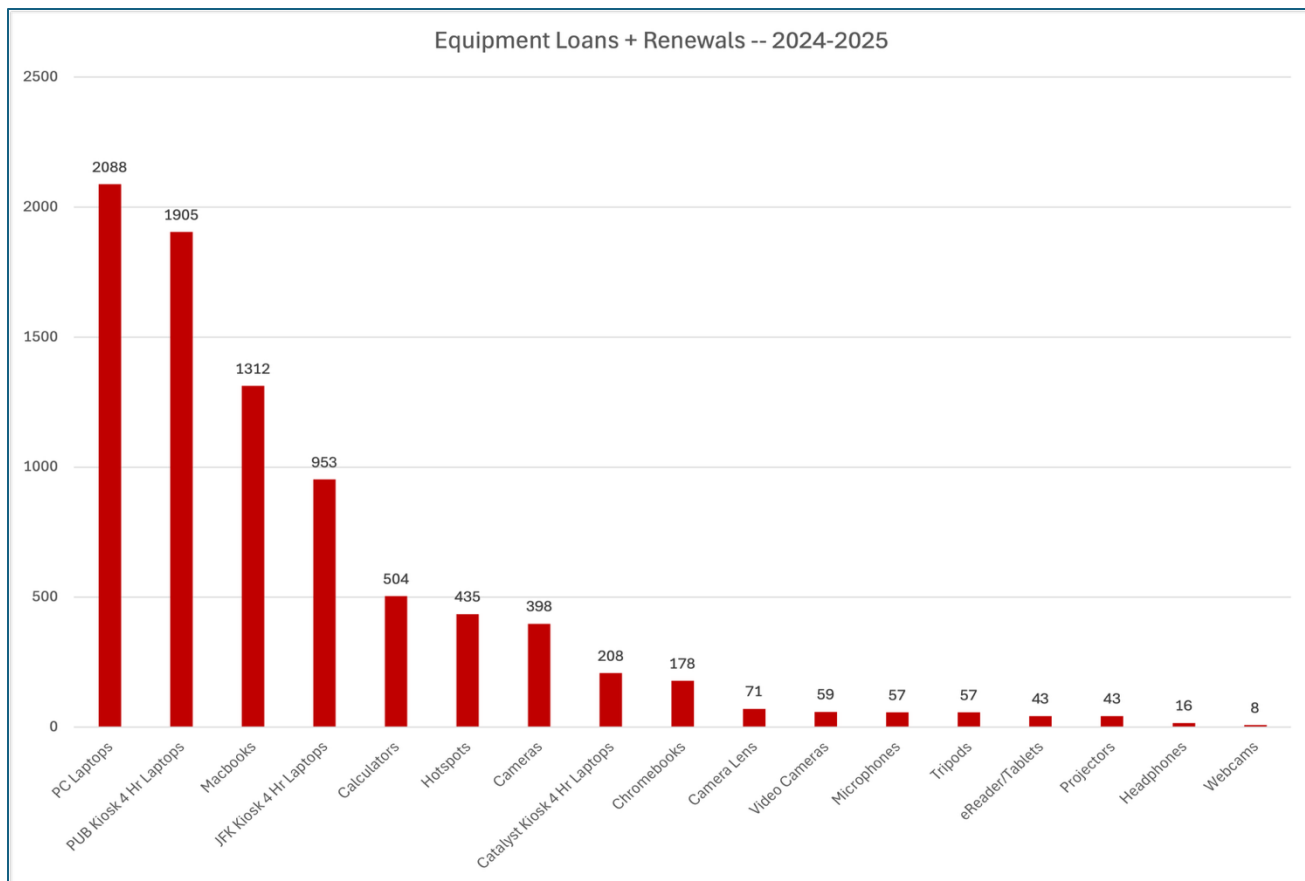
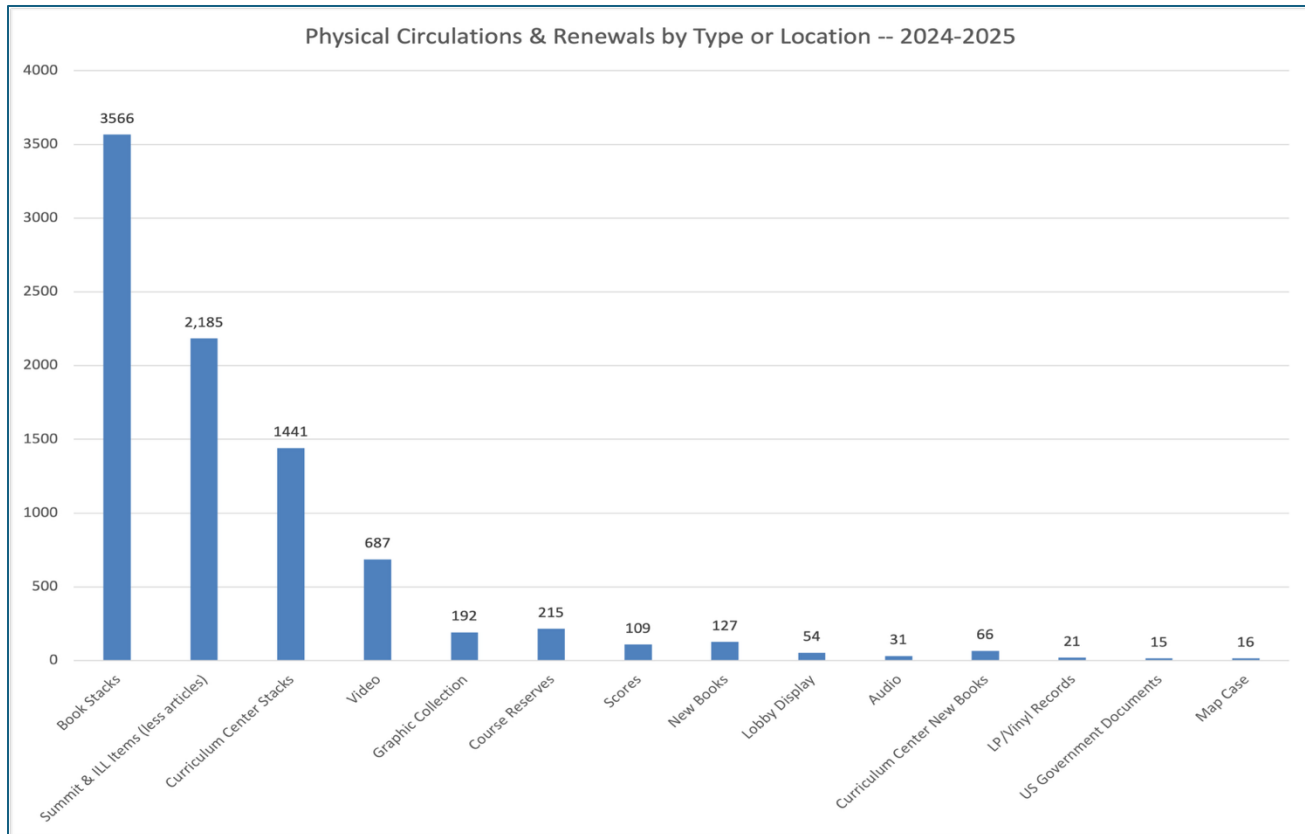
Top 15 Most Viewed Research Guides

Library Research Guides	Views
EWU in the High School: History Classes	5,345
Journalism	4,503
Distinguishing Scholarly Articles	3,310
English 101 or 113	3,196
English 201 Library Research	3,046
Education	2,881
Modern British & Irish History	1,981
Interlibrary Loan	1,901
Infosphere Project for English 101 & 113	1,747
Psychology	1,448
History	1,295
Open Educational Resources (OER)	1,165
German	1,157
Ask a Librarian	1,149
The WHY Method: An Updated Approach to Source Evaluation	1,143

Top 15 eBooks by Usage

eBook	Usage
The Hairdresser of Harare	13,104
Exploring Leadership	11,032
Principles of Intercultural Communication	10,019
Building Thinking Classrooms in Mathematics, Grades K-12	7,360
Promoting Successful Transition to Adulthood for Students with Disabilities	6,650
Intrinsic Motivation at Work	6,519
Doing School	6,208
Thursday Night Widows	5,621
Philosophic Classics, Volume IV: Nineteenth-Century Philosophy	5,040
The Principal's Companion: Strategies to Lead Schools for Student and Teacher Success	4,981
Introducción a la lingüística hispánica actual	4,825
Selecting Effective Treatments	4,754
Introduction to the Financial Management of Healthcare Organizations	4,131
Becoming a Conflict Competent Leader	3,914
Counseling and Psychotherapy Theories in Context and Practice	3,803

EWU Libraries 2024-2025 – Physical Usage Details



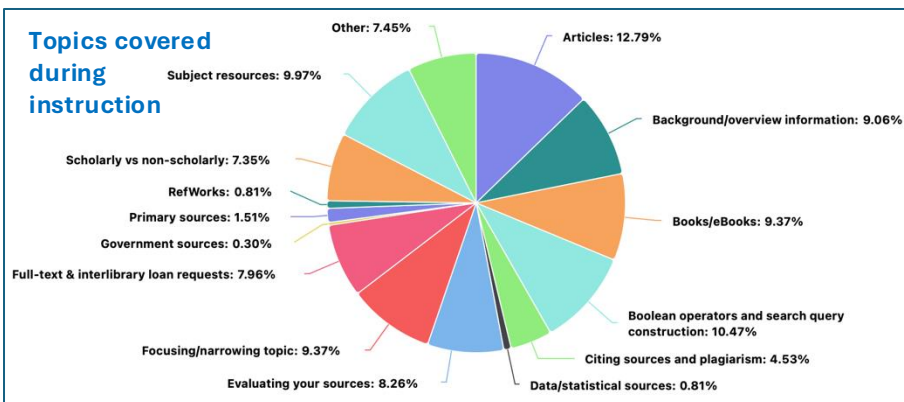
EWU Libraries 2024-2025 – Instruction Details

Library faculty taught 328 sessions.

- 89% face to face
- 9% via Zoom
- 1.5% hybrid
- .5% asynchronous

26% were follow-up instruction sessions for a class.

4.5% were workshops not for a specific class.



CAHSS	#
English Composition	95
Art	20
English	16
History	11
Africana Studies	4
Film	4
Chicana/o/x Studies	2
Gender, Women's & Sexuality Studies	2
Philosophy	2
Political Science	2
Communication Studies	1
Modern Languages	1
Planning	1
Spanish	1
Theatre	1

CPP	#
Education	53
Social Work	29
Psychology	14
Libraries	5
Business	4

By College or Other Unit	#
CAHSS	169
CPP	100
CSTEM	25
CHSPH	23
College in the High School	13
Summer Bridge	12
PLUS Tutoring	3
Writers' Center	3

CHSPH	#
Public Health	7
WAMS	6
Occupational Therapy	3
Communication Sciences & Disorders	2
Nursing	2
Dental Hygiene	1

CSTEM	#
Biology	11
Computer Science & Electrical Engineering	4
Geosciences	2
Mathematics	2
Chemistry & Biochemistry	1
Environmental Science	1
Mechanical Engineering	1

EWU Libraries 2024-2025 – Research Consultations Details

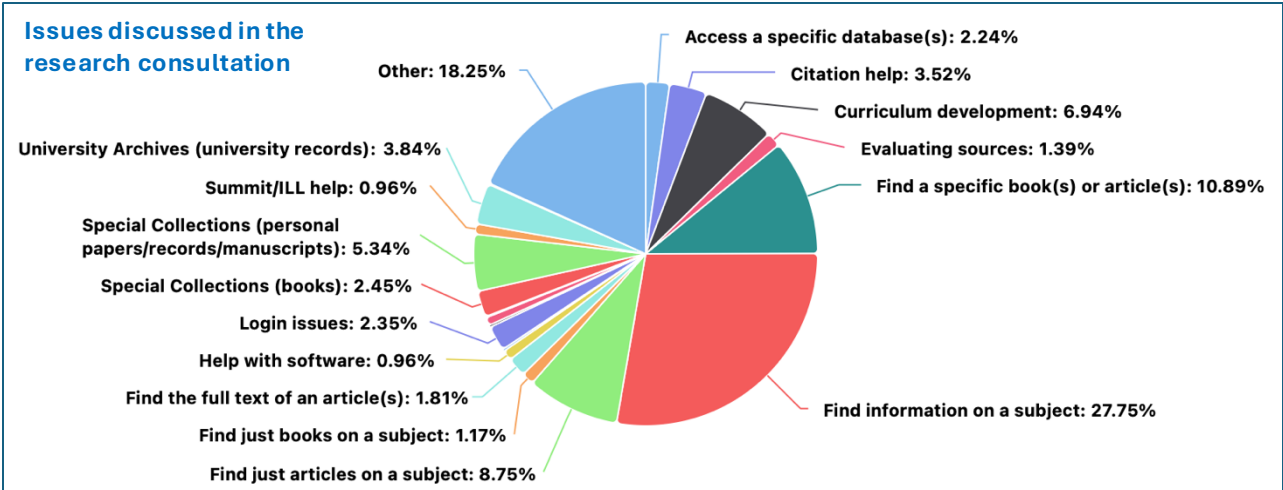
Library faculty assist by students, faculty, and the larger community with their individual research needs. We promote our availability to help on our research guides and during instruction sessions. Individuals can schedule a research consultation, or reach out to us via email, phone, etc.

Library faculty held **805** research consultations or helped individuals via email, phone or chat.

- 70% via email
- 18% in person
- 8% via Zoom
- 2% over the phone
- 2% virtual chat

By Program (N=10+)	#
English	61
History	58
Communication Sciences & Disorders	52
Occupational Therapy	42
College in the High School	38
Interdisciplinary Studies	37
Psychology	25
Education	23
Nursing	21
Social Work	16
Art	13
Gender, Women’s & Sexuality Studies	12
Africana Studies	11
Business Administration	10
Dental Hygiene	10
Mathematics Education	10
Music	10
Political Science	10

Patron Type	#
Student	429
Faculty/Staff	203
College in the High School Instructor	71
External Researcher	34
Community User	27
Alumni	16
Distance Education Student	15
Academic at Other Institution	15
College in the High School Student	12



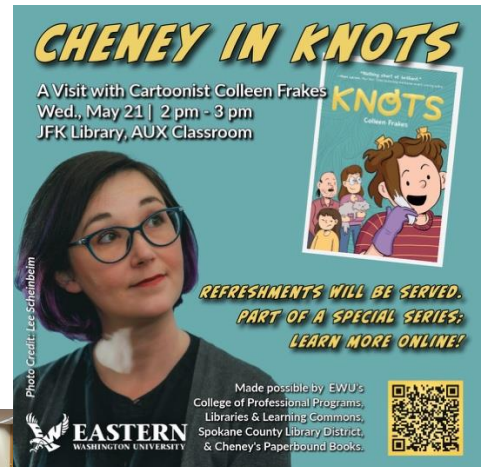
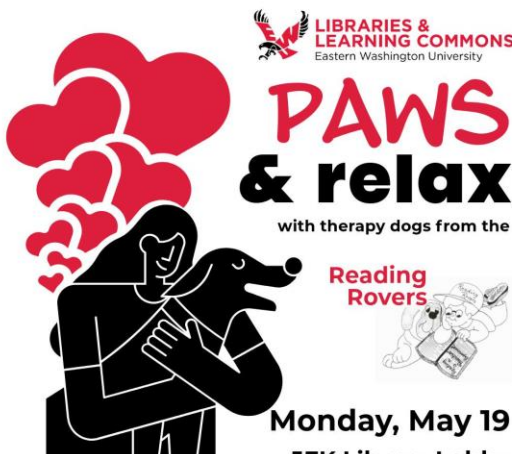
EWU Libraries 2024-2025 – Events

EWU Libraries sponsored or co-sponsored **12 events** in AY25. We were the primary sponsor for:

- **Cheney in Knots**, bringing cartoonist Colleen Frakes to a talk in JFK Library
- **Paws & Relax**, bringing Reading Rovers therapy dogs to the library every quarter
- **JFK Building Services Fair**, promoting all the services in the building, including PLUS, Writers' Center, and Information Technology
- **Used Book Sale** of books deselected from our collection

And EWU Libraries was involved in planning/logistics for:

- **Counseling & Wellness's Health Huts** most Wednesdays, with their peer health educators
- **Campus Police's Coffee with a Cop**
- **Chertok lecture My-Gratton** with Dr. Mark Finney
- **EWU Global's Speed Relating**
- **Pride Center's Transgender Day of Remembrance**
- **English Department's Christmas Carol Reading**
- **Office of Sustainability's Open Forums**



EWU Libraries 2024-2025 – Displays

EWU Libraries creates displays for heritage months, holidays, and has a rotating DEI display. In AY25, we **created 16 displays using materials from our collections**. We also assisted Art and other departments with **4 displays in the Secrist Gallery** and **another 4 in the lobby**.

Book Displays Curated by Library Faculty

- Banned Books
- Workplace Diversity
- Civil Rights
- Immigration Refugees
- Public Health
- Neurodiversity
- Hispanic Heritage Month
- Native American Heritage Month
- Black History Month
- Women’s History Month
- Get Lit!
- Asian American Native Hawaiian Pacific Islanders Heritage Month
- Pride Month

Partnerships

- Veterans Resource Center: Veteran’s Day Display & Memorial Day Display
- CAMP: National Farmworker Awareness Week

Secrist Gallery and Lobby Art Displays

- Design students “GOTV,” displaying posters encouraging people to vote
- Art/English 410 “Scattered Narratives” Art Exhibit
- Gender, Women’s & Sexuality Studies Artist In Residence Jacob Johns
- Art 313 “(Hidden) Truths” Art Exhibit
- Art496/Biology 470 “Biological Illustration” Art Exhibit

