

Dear Eagle family,

Your life and studies have changed because of COVID-19, and finances might be one area of increased stress. We're committed to helping you identify resources you can use to support academic success.

Do you need emergency financial assistance with medical expenses, relocation, rent, food or other needs ?

- • [EWU's Student Care Team](#) can help you identify resources to support you during spring quarter. If you're experiencing distress related to your courses or COVID-19, please complete the [Student Intake form](#) and the team will reach out to you.
- • The [Student Emergency Fund](#) may be able to offer limited, one-time funding in specific circumstances. Contact the Student Affairs Care Team at 509.359.7924 to explore your options.
- • [EWU's Food Pantry](#) remains open in Tawanka on Tuesday afternoons from 1- 4:30 p.m. Contact ceamericorps@ewu.edu with questions or concerns about access.

Do you need assistance right now buying a computer?

- EWU's Financial Aid and Scholarships office can talk with you about a computer loan. Contact their team at 509.359.2314 or finaid@ewu.edu.

Do you have questions about your financial aid for the current term?

- The Financial Aid and Scholarships office can review your aid offer for the current term and discuss options available to you. Contact their team at 509.359.2314 or finaid@ewu.edu.

Has your family's income changed?

- The Financial Aid and Scholarships office can review your fall aid offer after July 1 to see how changes in family income may impact your financial aid for future terms (they won't be able to tell you before July 1).

Do you need options for paying tuition and education bills next term?

- • [Payment Plans](#) can help you spread the cost over several months and are used by many EWU students and families.
- • EWU's [Short Term Loan](#) program can provide increased flexibility for 60 days. You can contact [Student Financial Services](#) at 509.359.6372 or sfsofc@ewu.edu to talk through your options.

What if you didn't apply for financial aid but need it now?

Students in need of federal financial aid must complete the [FAFSA](#). Undocumented students who cannot complete the FAFSA may complete the [WASFA](#). Information regarding the FAFSA and WASFA can be found on the [financial aid website](#).

Has your work study job been impacted?

Your supervisor will let you know about any changes to your work study position. If you have any additional questions, please contact [Student Employment](#) at 509.359.2525 or email stuemploy@ewu.edu.

Are you worried about budgeting and planning for an uncertain future?

You can learn about planning for the future with [Money Matters](#), a financial education and planning tool generously supported by WSECU.

We understand that even under the best of circumstances, money matters can be stressful. We're here to talk things through and help reduce stress.

You are an important part of our Eagle family, and we'll do what we can to help! You've got this, and we're proud of all you're doing.

With Eagle pride and solidarity,



Rob Sauders
Vice President for Student Affairs